**SUBSCRIBER LETTER OF AUTHORIZATION FOR THIRD PARTY MESSAGE ROUTING SERVICES**

By this Letter of Authorization (“LOA”),  **[AUTHORIZED END-USER FOR NUMBERS ]** (“END-USER” or “SUBSCRIBER”), authorizes **[BW CUSTOMER/SERVICE PROVIDER]** (“Provider”) (collectively “Parties”) to arrange for the use of Subscriber’s Toll Free or 8YY telephone numbers (“TFTN(s)”) to enable Messaging Services with Provider and its third-party providers as applicable.. Specifically, SUBSCRIBER authorizes Provider to utilize the TFTNs with Bandwidth Inc. (“Bandwidth” or “Vendor”) to enable short messaging and multi-media messaging services (“SMS/MMS”) and traffic routing features that may include rearranging Provider's point of interconnection separately from its voice service routing arrangements for the exchange of SMS/MMS traffic. Any phone numbers not leased by SUBSCRIBER from their current responsible organization (“Resporg”) or voice service provider are not covered by this LOA. Subscriber understands that Provider cannot authorize SMS/MMS routing for any TFTNs that are not associated with Subscriber’s voice service provider’s Resporg. Subscriber may be responsible for any expense or charge assessed by Vendor for SMS/MMS message delivery in connection with the TFTNs assigned to Customer.

The Parties to this LOA understand that the TFTNs subject to this LOA may continue to be used by Subscriber in connection with current Provider’s voice services. All LNP activity with the TFTNs subject to this LOA will be governed by applicable industry procedures, rules and guidelines that control number porting for toll free voice services.

Further, in consideration of this authorization, Subscriber agrees to cooperate with Provider to discontinue alleged unlawful, harassing or otherwise inappropriate behavior relating to the SMS/MMS services associated with TFTNs subject to this LOA

Provider makes no representations or warranties as to the quality of the messaging services and all rights and obligations shall remain governed by the Parties’ contract.

This authorization may not be transferred or otherwise extended by Customer to any third party, including to customers or vendors of Customer. Further, in consideration of this authorization, Customer agrees to: 1) release Provider from any and all liability or claims associated with SMS/MMS services provided by Customer that do not result from Provider’s acts or omissions; and 2) indemnify, defend and hold Provider harmless from and against any losses, claims or charges to the extent resulting from Customer’s or Vendor’s acts or omissions in connection with or related in any way to this authorization.

**IN WITNESS WHEREOF**, the Parties hereto have caused this Agreement to be executed by their duly authorized representatives as of the day and year set forth below.

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| **[END USER/SUBSCRIBER]** |  | **[BW Customer/Service Provider]** |
| By:    (Name – please sign)  Title: |  | By:    (Name – please sign)    Title: |
| (Date) |  | (Date) |