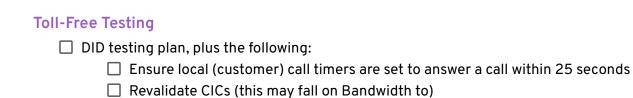




Termination

Test Basic Call Setup and Teardown
☐ Completed call
Ensure two-way audio in the negotiated codec
☐ Ensure DTMF (RFC2833 or inband)
Ensure call hold and transfer negotiate properly
☐ Ensure the call remains up for at least 1 minute
☐ Call canceled during ringback
Test Errors
☐ Invalid number
☐ User busy line
Test Failover
☐ Ensure all SBCs respond properly with the above tests (both Bandwidth and customer)
Test Sessions/CPS For Load (If Possible)
Test Call Types
☐ Intralata
☐ Interlata
☐ Toll-free out (if applicable)
☐ Local (if applicable)
Origination
DID Testing
☐ Basic call setup and tear down
☐ Completed call
☐ Ensure live answer has two-way audio
☐ Ensure IVR hears audio/DTMF properly
☐ Ensure call hold and transfer are treated properly
☐ Ensure voicemail rings through properly
☐ CLID and CNAM presented properly (CNAM if applicable)
☐ Ensure packet loss/jitter is within acceptable levels (under 2%)
☐ Ensure a call remains up for over 1 minute
☐ Test inbound sessions/CPS





Note: Please make Bandwidth aware of any other special use cases (remote call forwarding, etc.)